

Suicide Crisis Center Follow-Up (FUP) Program Specific Guidance

TRAC IPP Indicators Guidance

- 1. WD2: The number of people in the mental health and related workforce trained in specific mental health-related practices / activities as a result of your grant.**
 - Include Safety Planning Interventions (both in-person and remote).
 - You should include people you have trained (in EDs, etc.) in the follow-up protocol.
 - Please include trainings other than Safety Planning Interventions **ONLY** if they were funded by Crisis Center Follow-up (FUP) grant money.
- 2. PC2: The number of organizations collaborating/coordinating/sharing resources with the crisis center as a result of the grant.**
 - Include partnering agencies or organizations.
 - Both formal and informal- MOU vs. handshake.
 - Differentiate between ED/BH organizations/social services in results section of indicator. Also comment whether formal or informal.
- 3. S1: The number of individuals screened for mental health or related interventions.**
 - Include anyone eligible for services through your grant (e.g.: all hospital D/C referrals, all Lifeline callers who were suicidal).
 - i. Include the number of individuals considered for follow-up by the centers.
 - Include referrals from ED and Inpatient Psychiatric units per grant application.
 - Also local and NSPL calls if applicable.
- 4. O1: The number of individuals contacted for follow-up through program outreach efforts.**
 - Count the number of people that have accepted the follow up program and you have **reached, not attempted**, for follow-up. Think of this as your number of “enrolled” participants.
- 5. O2: The total number of contacts made through the program outreach effort.**
 - These should be the total calls in which the individual was reached.
 - **Note:** A message can be counted if there was some verification that the call was received. For example, if the individual calls back saying they received the message, are doing fine, and do not need further follow-up calls. This can count as one contact. This will allow some level of flexibility in counting attempts.

6. AC1: The number and percentage of individuals receiving mental health or related services after referral.

- Please count the number of individuals referred for mental health or related services, not the number of services.
- Provide the number of individuals who have been referred AND are receiving mental health or related services (numerator) divided by the total number of individuals referred (denominator).
- Please submit **2 results** for **AC1**:
 - The **first result** should focus on **direct mental health** referrals. Examples of these would include referrals to therapy, AA, inpatient hospitalizations, detox, and specialized crisis lines. Numerator = of those referred for mental health services, the number who are receiving mental health services. Denominator = total number of individuals referred for mental health services.
 - The **second result** should focus on **all other** referrals. Examples of “other referrals” would include homeless shelters, food banks, credit counselors, etc. Numerator = of those referred to “other services” the number who are receiving other services. Denominator = total number of individuals referred for other services.
- For the numerator: referrals should be counted as being received in the quarter that the individual actually received the service. If a referral is made in one quarter, but the individual did not receive the service until the next quarter, please count it in the quarter in which the service was received.